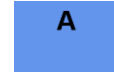


ANNUAL MEASURES - Q3

To add data, click [here](#)



At or above target



Acceptable performance - results are within target boundaries



Below target



Volumetric/contextual measures that support targeted measures

Strategic Measures

Service Area	Measure ID	Measure	High Or Low	Low Target	High Target	Previous Data Period	Previous Value	Current Year	Current Value	Unit	Status	Commentary
CX	DEM 1	The number of individuals registered on the electoral register (local elections)	N/A	Volumetric	Volumetric	2020/21	68,203	2021/22	62,292	Number	V	Registration is expected to increase through monthly updates throughout the year, with more application expected around the May Elections.
	PRO 1	Percentage spend on contracts that have been awarded to "local" contractors (as the primary contractor)	High is good	20.00	45.00	2019/20	35.00	2020/21	45.00	%	G	£14,544,085 awarded to local suppliers out of total spend of £32,305,683.
	PRO 2	Percentage value of the top 10 spend contracts that have been sub-contracted (wholly or partly) to "local" suppliers to deliver	N/A	Volumetric	Volumetric	2019/20	24.00	2020/21	23.60	%	V	Total contract spend was £21,269,767 with £5,105,677 sub contracted to local suppliers.
	PRO 3	Percentage of total contract spend that is with an SME	High is good	20.00	40.00	2019/20	40.00	2020/21	42.10	%	G	total contract spend of £32,305,683 with £13,616,818 spent with SME's.
	PRO 4	Percentage of total contract spend that is with an SME who meets the "local" definition	High is good	20.00	40.00	2019/20	46.00	2020/21	48.20	%	G	total spend with SME's of £13,616,818 of which £6,565,837.27 is with local SME's.
DCE	WM 3	Satisfaction with refuse service (collected via Citizens' Panel)	High is good	90.00	96.00	2020/21	96.30	2021/22	97.00	%	G	Citizen Panel respondents were recorded as 97% being satisfied or very satisfied with the refuse collection service.
	WM 4	Satisfaction with recycling service (collected via Citizens' Panel)	High is good	90.00	96.00	2020/21	94.80	2021/22	94.50	%	A	94.5% of Citizen Panel respondents reported being satisfied or very satisfied with the recycling collection service overall.
	FHS 4	Percentage of Citizens' Panel respondents who are satisfied with the standard of hygiene in restaurants/cafes/ shops and takeaways in Lincoln	High is good	80.00	85.00	2020/21	91.00	2021/22	87.80	%	G	87.8% of Citizen Panel respondents reported being satisfied or very satisfied with the standard of hygiene in restaurants/cafes/shops/takeaways in Lincoln.